## September 9, 2019 Meeting Minutes for the Rhode Island Human Services Transportation Coordinating Council

The meeting was held at RIPTA's board room, 705 Elmwood Avenue, Providence, and was called to order at 2:03 PM. An attendance sheet is attached to these minutes.

RIPTA's long range planning manager Sarah Ingle made introductory remarks, setting the stage for the last quarter of the year. Mike Jolin made a motion to approve the minutes of the May 13, 2019 Coordinating Council meeting as presented, and Rui Cabral seconded the motion. The minutes were approved with an abstention from Patricia Raub. Jay Burdick made a motion to approve the minutes of the July 8, 2019 Coordinating Council meeting, and Mike Jolin seconded the motion. The minutes were also approved with an abstention from Patricia Raub.

Seena Franklin, Vice President of Program Development, Comprehensive Community Action Program (CCAP), gave a presentation about community action programs across the state with a focus on her own agency which serves 40,000 clients each year. She highlighted two RIPTA collaborations on grants: Healthcare for the Homeless, which involves the purchase of a new van for Harrington Hall residents to access integrated health centers, and Rides toward Work, which will soon provide transportation for qualified RI Works recipients.

Following the presentation, the group discussed progress on the 2019 coordinating council work plan, which established goals of building partnerships, analyzing data, strengthening communication, implementing projects, and advocating for change. Areas of focus include:

- Transit roundtable meetings in several communities around the state.
- Participation in events organized by partners.
- Establishment of a presence for the council on RIPTA's website.
- Launching the planning process for developing a one-call/one-click resource.
- Advocacy for the Transit Forward RI 2040 master plan, which examines statewide transit needs and presents scenarios for consideration.
- RIPTA's travel training service that assists people with riding both fixed route buses and Flex shuttles.

Joelle Kanter, RIPTA planner, shared an outline of a planned annual report that should update legislative leaders on the Coordinating Council's goals and accomplishments. Developing the report should be an inclusive, collaborative process, and RIPTA staff welcomes the opportunity to involve council members in a working group.

## Members then shared several updates:

- Jay Burdick suggested that partner agencies should be able to review their own transportation information in the 2-1-1 database and update their content into the system for 2-1-1 staff approval.
- Brady Dunklee, Integra, noted that six accountable healthcare entities are looking for non-medical transportation to help people achieve positive health outcomes.
- Rhode Island Department of Transportation's Little Roady autonomous shuttle pilot project continues to operate between the Providence train station and Olneyville.
- Maureen Maigret announced a new health program, Oak Street Health, in Cowesett
  Plaza, Warwick, designed for Medicaid and Medicare clients. It offers transportation for
  clients within a 20-30 minute reach, and will soon open other offices in Providence.

The meeting adjourned at 3:26 PM.



## Human Services Transportation Coordinating Council September 9, 2019 Attendance List

| Council Members    | Organization                                   | Present? |
|--------------------|--|----------|
| Sue AnderBois      | RI Commerce/Food Strategy                      | Yes      |
| Monica Anderson    | Lifespan                                       | By phone |
| Jay Burdick        | United Way of RI/2-1-1                         | Yes      |
| Rui Cabral         | Accessible Transportation Advisory Committee   | Yes      |
| Maria Cimini       | RI Department of Human Services                | Yes      |
| Michael Cronan     | RI Executive Office of Health & Human Services | Yes      |
| Brady Dunklee      | Integra  | Yes      |
| Craig Dwyer        | Lt. Governor's Office                          | Yes      |
| Seena Franklin     | Comprehensive Community Action Program         | Yes      |
| Ray Goff           | Burrillville                                   | By phone |
| Sarah Ingle        | Rhode Island Public Transit Authority          | Yes      |
| Mike Jolin         | RI Office of Veterans Affairs                  | Yes      |
| Joelle Kanter      | Rhode Island Public Transit Authority          | Yes      |
| Maureen Maigret    | Long Term Care Coordinating Council            | By phone |
| Bob Marshall       | RI Developmental Disabilities Council          | By phone |
| Julie Oakley       | Rhode Island Dept. of Transportation           | By phone |
| Patricia Raub      | Rhode Island Transit Riders                    | Yes      |
| Heidi Ross         | Community advocate                             | Yes      |
| Jody Shue          | Age-Friendly RI                                | By phone |
| Mackenzie Thiessen | RI Office of Healthy Aging                     | By phone |
| Nathan Watchous    | Rhode Island Public Transit Authority          | Yes      |