

# WHAT IS FLEX?

Flex Service brings a public transportation option to areas that have little or no regular service. Flex Service is unique in that provides custom reservations RIPTA riders! Passengers can choose their own pick-up or drop off points within the designated Flex Zone.

And even though Flex primarily provides local service within its designated zone, it can connect you to our statewide network.

## How Flex Can Work For You

- **Just make a reservation\* to be picked up at the curb at any address within your Flex Zone** (please see accompanying map). Make a reservation **by calling 1-877-906-3539 or 401-784-9500, ext. 220. You cannot make reservations with the driver.**
- Once on board, you can request to get off anywhere in the Flex Zone—just remember that the **West Warwick/Coventry** Flex van operates in the area indicated on the map. Custom stops will be made in the same direction as the van is traveling.
- Some Flex routes\* combine normal scheduled stops with the reservation service. Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time.

*\*Please refer to the map page of this brochure to check if scheduled stops apply to this route and plan accordingly.*

## Traveling Outside Your Flex Zone

To travel outside your Flex Zone it is necessary to connect to fixed-route service. The West Warwick/Coventry Flex vehicle cannot travel outside its zone.

## 242 Flex Service Overview

Once on board, you can request to get off anywhere in the Flex Zone. If you aren't boarding at a scheduled stop, make a reservation by calling **1-877-906-FLEX (3539)** or **401-784-9500, ext. 220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

## RIPTA Cash Fares\*

Full Fare • Tarifa Básica.....	\$2.00
Transfers • Transbordo .....	\$1.00
Day Pass • Pase de día.....	\$6.00
7 Day Pass • Pase de 7 días.....	\$25.00
Monthly Pass • Pase Mensual.....	\$70.00
10 Ride Pass (w/Transfer) •	
Pase de 10 Viajes (con transbordo) .....	\$20.00

*\*Subject to change*

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit [www.RIPTA.com](http://www.RIPTA.com) for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una Tarjeta de Identificación de Medicare. Para más información, visite [www.RIPTA.com](http://www.RIPTA.com).

## 2017 Holidays

*The 242 Flex will not operate on Saturdays, Sundays or the following Holidays:*

<b>New Years Day</b> - Sunday, January 1	<b>Labor Day</b> - Monday, September 4
<b>Dr. Martin Luther King Jr. Day</b> - Monday, January 16	<b>Columbus Day</b> - Monday, October 9
<b>Memorial Day</b> - Monday, May 29	<b>Veterans' Day</b> - Saturday, November 11
<b>Independence Day</b> - Tuesday, July 4	<b>Thanksgiving Day</b> - Thursday, November 23
<b>Victory Day</b> - Monday, August 14	<b>Christmas Day</b> - Monday, December 25

**Bus Information • Para información**  
401-781-9400 • 401-747-3529 TDD • [RIPTA.com](http://RIPTA.com)

# 242

## West Warwick/ Coventry

FLEX SERVICE

Effective 01/01/2017 • Printed 02/08/2017

FLEX ZONE  
COVERAGE

**BY REQUEST** serving these and other locations in Warwick, West Warwick and Coventry

- Lofts at Anthony Mill
- Riverview Healthcare Community
- West Warwick Country Club
- Riverpoint Park
- Kent County Superior Court
- Cowesett Corners Shopping Center
- Summit Square
- Community College of Rhode Island
- Rhode Island Mall
- Warwick Mall
- Kent Hospital



**FREQUENCY**  
Mon-Fri 6:15am-6:30pm  
Sat / Sun / Holidays NO SERVICE  
Custom drop-off upon request  
Custom pick-up w/ advance reservation

**FARES**  
Single trip: \$2.00  
1 Day Pass: \$6 • 7 Day Pass: \$25

**INFO**  
Log on at  
[RIPTA.COM](http://RIPTA.COM)  
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RHODE ISLAND PUBLIC TRANSIT AUTHORITY

# 242 West Warwick/ Coventry Flex

Some Flex routes combine normal scheduled stops with the reservation service. Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time. (See below if Scheduled Stops apply to this route).

If you aren't boarding at a scheduled stop, make a reservation by calling **1-877-906-FLEX (3539)** or **401-784-9500, ext. 220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

242 West Warwick/Coventry Flex can take you to these and many other convenient locations in Warwick, West Warwick and Coventry:

- Lofts at Anthony Mill
- Riverview Healthcare Community
- West Warwick Country Club
- Riverpoint Park
- Kent County Superior Court
- Cowesett Corners Shopping Center
- Summit Square
- Community College of Rhode Island
- Rhode Island Mall
- Warwick Mall
- Kent Hospital

**NO SCHEDULED STOPS**

