Service and Fare Change Policy Update December 9, 2020



Title VI Overview

Title VI of the 1964 Civil Rights Act

Prohibits discrimination, denial of benefits, and exclusion from participation on the basis of race, color, and national origin

Includes both intentional and unintentional discrimination

RIPTA's Title VI Objectives

- Ensure that the level and quality of transportation service is provided without regard to race, color or national origin;
- Identify and address issues of environmental justice based on income status;
- Promote the full and fair participation of all affected populations in transportation decision making;



RIPTA's Title VI Objectives (continued)

- Prevent the denial, reduction or delay in benefits related to programs and activities that benefit minority populations or low-income populations;
- Ensure meaningful access to programs and activities by persons with limited English proficiency (LEP).



SAFE Analysis

Service and Fare Equity (SAFE) Analysis

How we apply Title VI policies to analyze the equity impact from proposed service changes



SAFE Analysis

SAFE specifically analyzes disparate impact and disproportionate burden (DI/DB).

The DI/DB Policy sets thresholds to assess those impacts.

Disparate Impact

Changes that negatively affect members of a group identified by race, color, or national origin

Disproportionate Burden

Changes that negatively affect lowincome populations

Overview of Proposed Policy Changes

- Redefine what is considered a major service change
- 2. Update the definitions of adverse effects
- List routes with majority low-income riders affected by disproportionate burden



DI/DB Policy Proposed Changes Major Service Changes

- The definition of a major service change is being updated to provide clarity.
- Where appropriate, the definition uses specific examples and calculations to show how it is determined whether a service change is <u>major</u> or <u>minor</u> in nature.
- Under the "Exceptions" portion of the definition, removed "Acts of other governmental agencies" because it was determined to be unclear in its implementation. Added "Discontinuation of a contracted service."

DI/DB Policy Proposed Changes Adverse Effects

This section was updated to reflect the changes to the major service change definition, with a specific focus on the negative aspects of a service change (reductions in span of service, frequency, etc.).



DI/DB Policy Proposed Changes Disproportionate Burden



List routes affected by disproportionate burden

A table of low-income routes in the RIPTA system was added to this section.



Questions?

Visit ripta.com/office-of-civil-rights/

Email ComplianceOfficer@ripta.com